

#### Welcome



- 1. Agenda
- 2. Ground Rules
- 3. Introductions



#### **Objectives**

- Define credit
- Explain why credit is important
- Describe the purpose of a credit report and how it is used
- Order a copy of your credit report
- Read and analyze your credit report
- Differentiate between good and bad credit



#### **Objectives**



- Describe the implications of good and bad credit scores
- Identify ways to build and repair your credit history
- Recognize how to correct errors on your credit report
- Recognize how to guard against identity theft



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#### What Do You Know?



# What do you know or want to learn about credit reports?



#### What Is Credit?

- Which response would a financial professional use to define *credit*?
  - 1. Money given to you that you do not have to pay back
  - 2. Money you borrow to pay for things but must also pay back
  - 3. Recognition for a job well done
  - 4. That long scrolling text at the end of a movie



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#### **Credit Defined**

• Credit is:

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- The ability to borrow money
- Sometimes called a loan
- A promise you make to pay back money you borrowed with interest



#### **Importance of Credit**

- Why do you think credit is important?
  - It is useful in times of emergencies
  - It is convenient when you do not have cash
  - It allows you to pay for large purchases over time
  - It can help you obtain employment, housing, and insurance



#### **Credit Case: Marvin's Desks**

- Marvin makes and sells writing desks. He wants to borrow \$1,000 for a new band saw and an electric sander. He obtains a loan from the bank, and pledges his new equipment as collateral.
- If Marvin does not (or cannot) pay back the loan, what will the lender probably do?





#### What Is a Credit Report?

- It tells lenders:
  - Who you are
  - How much debt you have
  - Whether you have made payments on time
  - Whether there is negative information about you in public records



#### **Credit Reporting Agencies**

# Equifax

#### **Experian**

# TransUnion



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#### **Credit Report Information**

- Identifying information
- Credit history
- Inquiries
- Public record information





#### **Public Record Information**

- Information may include:
  - Judgments
  - Unpaid tax liens
  - Collections
  - Bankruptcies





#### **Personal Bankruptcy**

#### Chapter 13

• Debtor keeps all of his or her property and makes regular payments on the debts

#### Chapter 7

• Debtor must give up certain property to the creditor



#### **Impact of Bankruptcy**

- It should be your last resort!
- Bankruptcy:
  - Remains on your credit report for 7–10 years
  - Makes it hard for you to get future credit





# **Credit Reports Do Not Contain What Information?**

- Checking and savings account balances
- Income
- Medical history
- Purchases made with cash or check
- Business account information
- Race, gender, religion, or national origin
- Driving record



#### **Credit Report Uses**



- Credit reports are used:
  - To obtain loans and other credit
  - To get certain kinds of jobs
  - For housing (rental applications and mortgages)
  - To obtain insurance



#### Reasons a Loan Application May Be Denied

- No credit history
- Credit problems or poor credit history





#### **Credit Score**

- A number that helps lenders determine your credit risk
- Two types:
  - The Fair Isaac Corporation (FICO) Score
  - VantageScore





#### **FICO Score**

- Primary method used to assess credit
  - Score range: 300 to 850
- The score is based on:
  - Past payment history: 35%
  - Outstanding debt: 30%
  - How long you have had credit: 15%
  - New applications for credit: 10%
  - Types of credit: 10%



#### VantageScore

- Newer credit scoring system
  - Score range: 501 to 990
- Also groups scores by letter categories
  - A = 901-990
  - B = 801-900
  - C = 701-800
  - D = 601-700
  - F = 501-600



#### **Good and Bad Credit Scores**

- The higher your credit score, the more likely you are to:
  - Get a better interest rate
  - Pay less for borrowing money



• Review your credit report regularly to ensure accuracy of your information.



#### Inquiries

- Voluntary inquiries
- Involuntary inquiries
- Excessive inquiries
- Inquiries when rate shopping





#### **Other Factors Influencing Lenders**

• What other factors might influence a lender's decision to make a loan besides your credit report and credit score?



- Income
- Length of residence
- Employment



# Activity 1: Who Poses the Most Credit Risk?

**Complete Activity 1 in the Participant Guide.** 

- 1. Read each scenario.
- 2. Determine if each person is a credit risk or not.
- 3. Be prepared to explain your answers.



# **Opting Out**

- It is your right!
  - Call: 1-888-5-OPTOUT (567-8688)
  - Visit: <u>www.optoutprescreen.com</u>
  - Call: The phone numbers that may be listed in your credit card privacy notices







#### **Request Your Credit Score**

- Receive a copy of your credit score from:
  - Credit reporting agencies
  - Companies that want to sell you your credit score as part of a package of products
- Receive a free credit report:
  - Once every 12 months
  - When you apply for a consumer loan secured by your personal dwelling



**Free Annual Credit Report** 

#### Visit: www.annualcreditreport.com

#### Call: 877-322-8228

#### Mail:

# Annual Credit Report Request Service P. O. Box 105281 Atlanta, GA 30348-5281



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#### Activity 2: Maria's Credit Report

#### **Complete Activity 2 in the Participant Guide.**

- 1. Read the scenario.
- 2. Answer the questions provided.
- 3. Be prepared to explain your answers.



#### **Sample Credit Report**

1. Personal/ Consumer Information

2. Personal/ Consumer Statement

3. Account summary

4. Inquiries

5. Public Record Information

JOHN Q CONSUMER	Report Date
Report #1234567	01/01/2006
Personal Information	Employers
123 Main Street #2	1. ABCDE Enginering Corp, Somewheresville USA
Somewhereville, USA 01234	2. Port City Engineering, Anywhere, USA
<b>SSN</b> #123-45-6789 <b>DOB</b> 02/01/68	
ConsumerStatement	
No personal statements appear in your report.	
Potentially Negative Items	
Televise Cable Comm.	
Acct#: 1234 5678 1234 5678	
Type: Collections	
Date filed: 05/01/05	
Status: Delinquent in collections 120+days	
Amount: \$125.00	
Credit limit/Original Amount: N/A	
Accounts in Good Standing	
XYZ BANKCARD USA	Automobile Financing Services
Acct#: 0110220	Acct#: 0981024057
Type: Revolving	Type: Installment
Date added: 12/12/99	Date added: 03/29/06
Responsibility: Individual	Responsibility: Individual
Status: Open/Never late	Status: Open/Never late
Monthly Payment: \$15	Monthly Payment: \$245
Terms: N/A	Terms: 60 months
High balance: \$129	High balance: N/A
Credit Limit/Original Amount: \$1000	Credit Limit/Original Amount: \$10,000
Recent Balance: \$79	Recent Balance: \$4,665
Requests for Credit History	
VISACard	
Address: PO Box 1414 NY NY 10001	
Date: 04/01/05	

#### Activity 3: John Q. Consumer

#### **Complete Activity 3 in the Participant Guide.**

Use the sample credit report.
Answer the questions provided.



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### **Checking for Errors**



- It is your responsibility to:
  - Contact the credit reporting agency
  - Write a letter disputing the error
- Credit reporting agencies must conduct an investigation within 30 days of receiving your letter.



#### Minimize Your Risk of Identity Theft

- Protect your personal information (SSN, PINs, passwords, credit/debit cards)
- Protect your incoming/outgoing mail
- Sign up for direct deposit



- Keep your financial trash "clean"
- Keep an eye on your bank statements and credit card bills



#### Minimize Your Risk of Identity Theft

- Avoid identity theft on the Internet
- Review your credit record annually and report fraudulent activity
- Resources from the Federal Trade Commission (FTC):
  - www.ftc.gov/idtheft/
  - 1-877-IDTHEFT (438-4338)





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## **Victims of Identity Theft**

- Take action immediately:
  - File a police report
  - Contact your creditors
  - Follow up in writing



- Use the ID Theft Affidavit at <u>www.ftc.gov/idtheft</u>
- File a complaint with the FTC
- Ask for verification that disputed accounts have been closed and fraudulent debts discharged



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#### **Victims of Identity Theft**



- Place a fraud alert on your credit file:
  - Initial fraud alert 90 days
  - Extended fraud alert 7 years
- Place a security freeze on your credit file:
  - Restricts access to your credit report
  - May delay, interfere with, or prohibit the timely approval of subsequent requests or applications for credit



# **Building Your Credit History**

- Apply for a small bank loan
- Apply for credit at a local store
- Make large down payments and negotiate credit payments
- Ask a friend or relative to cosign a loan for you



# **Building Your Credit History**

- Pay your bills on time
- Ask lenders to review utility and other bills to grant you credit
- Keep your debt levels low
- Make regular deposits into your savings account



# **Repairing Your Own Credit**

- Get a copy of your credit report
- Contact the credit reporting agency and creditors to report errors
- Consider opting out of unsolicited offers for credit to avoid getting into more debt





#### **Credit Counseling Agencies**

- Interview several companies before signing a contract
- Be sure they are reputable
- Ask questions about services, fees, and a repayment plan





#### **Credit Repair Scams**

- No one can remove accurate information from your credit report.
- It can take years to repair bad credit legitimately.
- No one can create a new identity for you.
- Legitimate companies provide a service before requesting payment.
- You can order your credit report yourself.



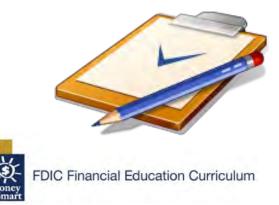
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What final questions do you have?

• What have you learned?

How would you evaluate the training?



#### Conclusion

- You learned about:
  - Reading a credit report
  - Ordering a credit report
  - Building and repairing your credit
  - Protecting yourself from identity theft and credit repair scams

